

# Incident report for the period 26th November 2018 to 23rd January 2019



**THATCHAM**  
**TOWN COUNCIL**

Report shows items that have been **reported via** Council surgery.  
Report generated 10:54, 23rd January 2019.

## Incidents opened on or after 26th November 2018

### Incident: Overhanging Trees - Boscawen Way

**Status:** Opened | **Opened on:** 22nd January 2019 | **Deadline:** 5th February 2019

**Location:** Boscawen Way , Thatcham, RG19 4GA, United Kingdom

**Cost:** £0.00 | **Time:** 0.00 hours

**Category:** Trees/Hedges

#### Actions

No actions to show.

**Incident reference** INC-2019-01-0051

### Incident: Road Markings - Green Lane

**Status:** Opened | **Opened on:** 22nd January 2019 | **Deadline:** 5th February 2019

**Location:** Green Lane, Thatcham, RG19 3RG, United Kingdom

**Cost:** £0.00 | **Time:** 0.00 hours

**Category:** Council Surgery

#### Actions

**Description of action:** No road markings and "Give Way" sign on approach to traffic calming chicane. Reported to WBC for investigation/comments.

**Status:** Opened | **Deadline:** 5th February 2019

**Cost:** £0.00 | **Time:** 0.00 hours

**Incident reference** INC-2019-01-0050

### Incident: Planning Issues

**Status:** In progress | **Opened on:** 8th January 2019 | **Deadline:** 22nd January 2019

**Location:** 6 St Mark's Close, Thatcham, RG19 3SZ, United Kingdom

**Cost:** £0.00 | **Time:** 0.00 hours

**Category:** Council Surgery

#### Actions

**Description of action:** Emailed WBC on both counts. Awaiting response.

**Status:** In progress | **Deadline:** 22nd January 2019

**Cost:**£0.00 | **Time:**0.00 hours

---

**Incident reference** INC-2019-01-0046

## Incident: Parking/Cyclists/Litter

**Status:** Opened | **Opened on:** 8th January 2019 | **Deadline:** 22nd January 2019

**Location:**General, Thatcham, RG19 3HX, United Kingdom

**Cost:**£0.00 | **Time:**0.00 hours

**Category:**Council Surgery

### Actions

---

**Description of action:** Request more specific detail from complainant in order for us to address.

**Status:** Opened | **Deadline:** 22nd January 2019

**Cost:**£0.00 | **Time:**0.00 hours

---

**Incident reference** INC-2019-01-0045

## Incident: Waste Services

**Status:** In progress | **Opened on:** 8th January 2019 | **Deadline:** 22nd January 2019

**Location:**The Haywards, Thatcham, RG19 4LU, United Kingdom

**Cost:**£0.00 | **Time:**0.00 hours

**Category:**Council Surgery

### Actions

---

**Description of action:** Reported to WBC

**Status:** Opened | **Deadline:** 22nd January 2019

**Cost:**£0.00 | **Time:**0.00 hours

---

**Description of action:** Recycling blowing everywhere when windy. Not cleared up by Veolia staff. Reported at Council Surgery - 1st December

**Status:** Closed | **Closed on:** 17th January 2019 | **Deadline:** 22nd January 2019

**Cost:**£0.00 | **Time:**0.00 hours

---

**Incident reference** INC-2019-01-0044

## Incident: Parking Issues

**Status:** In progress | **Opened on:** 8th January 2019 | **Deadline:** 22nd January 2019

**Location:** Coombe Court, Thatcham, RG19 4JR, United Kingdom

**Cost:** £0.00 | **Time:** 0.00 hours

**Category:** Council Surgery

## Actions

---

**Description of action:** Cllr. Richard Crumly dealing.

**Status:** In progress | **Deadline:** 22nd January 2019

**Cost:** £0.00 | **Time:** 0.00 hours

---

**Incident reference** INC-2019-01-0043

## Incidents closed on or after 26th November 2018

### Incident: Parking on Churchyard

**Status:** Closed | **Opened on:** 8th January 2019 | **Closed on:** 17th January 2019 | **Deadline:** 22nd January 2019

**Location:** St Mary's Church, Church Gate, Thatcham, RG19 3HX, United Kingdom

**Cost:** £0.00 | **Time:** 0.00 hours

**Category:** Council Surgery

## Actions

---

**Description of action:** Letter to complainant - no further action.

**Status:** Closed | **Closed on:** 15th January 2019 | **Deadline:** 22nd January 2019

**Cost:** £0.00 | **Time:** 0.00 hours

---

**Incident reference** INC-2019-01-0048

### Incident: Cycle Path Design

**Status:** Closed | **Opened on:** 8th January 2019 | **Closed on:** 17th January 2019 | **Deadline:** 22nd January 2019

**Location:** Bath Road, Thatcham, RG18 3SX, United Kingdom

**Cost:** £0.00 | **Time:** 0.00 hours

**Category:** WBC Referrals

## Actions

---

**Description of action:** Councillor Brooks to investigate & update complainant.

**Status:** Closed | **Closed on:** 17th January 2019 | **Deadline:** 22nd January 2019

**Cost:**£0.00 | **Time:**0.00 hours

---

**Incident reference** INC-2019-01-0047

## Incidents that remain opened from before 26th November 2018

### Incident: Overgrown Vegetation

**Status:** In progress | **Opened on:** 15th November 2018 | **Deadline:** 29th November 2018

**Location:**Opposite junction Betteridge Road, Wheelers Green Way, Thatcham, RG19 4YF, United Kingdom

**Cost:**£0.00 | **Time:**0.00 hours

**Category:**Grounds Maintenance

## Actions

---

**Description of action:** Reported to WBC.  
Telephoned complainant.

**Status:** Closed | **Closed on:** 4th January 2019 | **Deadline:** 29th November 2018

**Cost:**£0.00 | **Time:**0.00 hours

---

**Incident reference** INC-2018-11-0022