

Council Surgery Reports

6th July 2019, 3rd August 2019 and 7th September 2019



THATCHAM
TOWN COUNCIL

Report shows items that have been **reported via** Council surgery

Incidents opened on or after 1st July 2019

Incident: ASB / Behind Fromont Drive

Description of incident: Council Surgery 7/9/19 KW & JW
ASB on green space behind Fromont Drive - Drug packets and bottles etc.

Location: Behind Fromont Drive, Thatcham, RG19 3PE, United Kingdom

Cost: £0.00 **Time:** 0.00 hours

Category: Anti-social Behaviour

Actions

Description of action: This was brought up at recent Community Forum and Police are aware.

Cost: £0.00 **Time:** 0.00 hours

Incident reference INC-2019-09-0167

Incident: Litter / Crown Mead

Description of incident: Council Surgery 3/8/19 SA-W & JB

Bins need emptying more regularly.

Location: Crown Mead, Thatcham, RG18 3JW, United Kingdom

Cost: £0.00 **Time:** 0.00 hours

Category: Litter

Actions

Description of action: Not WBC responsibility. Reported to Management company.

Cost: £0.00 **Time:** 0.00 hours

Incident reference INC-2019-09-0166

Incident: Overgrown hedge / Thackeray Lane

Description of incident: Council Surgery 3/8/19 JB & SA-W
Hedge overgrown at south end of Thackeray Lane and tarmac breaking up around bollard.

Location: Thackeray Lane, Thatcham, RG19 3RG, United Kingdom

Cost: £0.00 **Time:**0.00 hours

Category: WBC Referrals

Actions

Description of action: WBC Hedge ref 175439 Bollard ref 175440 WBC inspected - say no problem there.

Cost: £0.00 **Time:**0.00 hours

Incident reference INC-2019-09-0165

Incident: Roadworks / General

Description of incident: Council Surgery 3/8/19 JB & SA-W Why are several roadworks being undertaken at the same time?

Location: Thatcham Generally, Thatcham, RG19 3HA, United Kingdom

Cost: £0.00 **Time:**0.00 hours

Category: WBC Referrals

Actions

Description of action: J Brooks explained how much of this is utility.

Cost: £0.00 **Time:**0.00 hours

Incident reference INC-2019-09-0164

Incident: Litter / Co-op Car Park

Description of incident: Council Surgery 3/8/19 JB & SA-W Litter and waste in car park.

Location: Co-op car park, Broadway, Thatcham, RG19 3HA, United Kingdom

Cost: £0.00 **Time:**0.00 hours

Category: Litter

Actions

Description of action: Co-op Manager has said he will keep checking it and try to keep it cleared.

Cost: £0.00 **Time:**0.00 hours

Incident reference INC-2019-09-0163

Incident: Play Area / Discovery Centre

Description of incident: Council Surgery 3/8/19 JB & SA-W
New playground at Discovery Centre not accessible to disabled children.

Location: Discovery Centre, Muddy Lane, Thatcham, RG19 3FU, United Kingdom

Cost: £0.00 **Time:**0.00 hours

Category: WBC Referrals

Actions

Description of action: WBC Ref 175453

Already installed a stand up seesaw, playboards, weather chimes, bug and frog.

Will be adding wheelchair carousel soon and there may be scope for further boardwalks (they are looking into this now)

Cost: £0.00 **Time:**0.00 hours

Incident reference INC-2019-09-0162

Incident: Traffic Calming / Broadway

Description of incident: Council Surgery 3/8/19 JB & SA-W

Calming humps in Broadway - Look left / Right need repainting.

Location: Broadway, Thatcham, RG19 3HY, United Kingdom

Cost: £0.00 **Time:**0.00 hours

Category: WBC Referrals

Actions

Description of action: Reported to WBC ref 176256

Cost: £0.00 **Time:**0.00 hours

Incident reference INC-2019-09-0161

Incident: Parking / Barfield Road

Description of incident: Council Surgery 3/8/19 SA-W & JB

Veolia can't get down Barfield Road - cars parking on corner and impeding Veolia & emergency services.

Location: Barfield Road, Thatcham, RG18 3BL, United Kingdom

Cost: £0.00 **Time:**0.00 hours

Category: Council Surgery

Actions

Description of action: Reported to WBC. No response as yet.

Cost: £0.00 **Time:**0.00 hours

Incident reference INC-2019-09-0160

Incident: Two Way Traffic / St Johns Road

Description of incident: Council Surgery 3/8/19 JB & SA-W

St Johns Road too narrow for 2 way traffic.

Location: St Johns Road, Thatcham, RG19 3SY, United Kingdom

Cost: £0.00 | **Time:**0.00 hours

Category: WBC Referrals

Description of action: Referred to WBC who responded:

"This would need making of a traffic regulation order which would be subject to public consultation. Your resident might like to start this by canvassing their neighbours? I expect that many would be opposed even before the question of which way it would be one way was considered. It is a narrow road but there is no previous safety concern to justify an order from our point of view. I suggest that this is raised through the ward member if the resident wishes to pursue it."

Cost:£0.00 | **Time:**0.00 hours

Incident reference INC-2019-09-0159

Incident: Overgrown hedges / Park Lane

Description of incident: Council Surgery 3/8/19 JB & SA-W

Overgrown hedge obstructing view at junction with Sagecroft Road. Reported to WBC ref 176254

Location: Park Lane, Park Lane / Sagecroft Road, Thatcham, RG18 3BZ, United Kingdom

Cost: £0.00 | **Time:**0.00 hours

Category: WBC Referrals

Actions

Description of action: Referred to WBC

Cost: £0.00 | **Time:**0.00 hours

Incident reference INC-2019-09-0158

Incident: Bins / Bluecoats

Description of incident: Council Surgery 3/8/19 JB & SA-W

Complaint that bins left outside gate at a Bluecoats address.

Location: Bluecoats, Thatcham, RG18 4AE, United Kingdom

Cost: £0.00 **Time:**0.00 hours

Category: Council Surgery

Actions

Description of action: LA checked - bins are tidy and not an obstruction.

Cost: £0.00 **Time:**0.00 hours

Incident reference INC-2019-09-0157

Incident: Parking Charges / Kennet

Description of incident: Council Surgery 6/7/19 - KW

Future proposed parking charges at Kennet School/Leisure will displace parking into residential roads. Considered by Planning & Highways Committee on 23rd July - deferred consideration.

Emailed WBC Response from Parking Manager as follows:

"The Council is proposing to implement a Parking Order to control the parking within the car park that serves the Kennet Leisure Centre. For some years the patrons of the Kennet Leisure Centre have voiced their frustrations at being unable to find a parking space. The Parking Order will serve to remove those vehicles that are left for long periods by persons who do not use the leisure centre and it will thereby optimise the parking opportunities for the patrons. There are seventy eight parking spaces in the car park and the Parking Order proposes twenty-eight parking spaces to be allocated to the Kennet School for their exclusive use in term time on weekdays between 7.30 am and 5.30 pm. In addition to the permits being issued to the school another twenty permits will be issued to the Kennet Leisure for distribution to their staff. This will leave a minimum of thirty spaces for use by patrons of the Kennet Leisure Centre on weekdays between 7.30 am and 5.30 pm, with another twenty-eight available outside these hours and during school holiday periods. After implementation the Council will monitor parking activity in the roads immediately adjacent to the school to determine if displaced vehicles are parking there and adversely affecting the residents."

Location:Kennet School / Leisure, Stoney Lane, Thatcham, RG19 4LL, United Kingdom

Cost:£0.00 **Time:**0.00 hours

Category:WBC Referrals

Actions

Description of action: Awaiting further

information. **Cost:**£0.00 **Time:**0.00 hours

Incident: Cycling on Pavements

Description of incident: Council Surgery 6th July 2019 – KW

Cyclists on pavements - no regard for pedestrians' safety.

Location: Thatcham Generally, Thatcham, RG18 3HX, United Kingdom

Cost: £0.00 | **Time:** 0.00 hours

Category: Anti-social Behaviour

Actions

Description of action: Emailed WBC for clarification: " I'm afraid that the issue of cyclists using the footway is a matter for the police. We have no authority to take any action. Preventing such use by cyclists by introducing physical measures such as bollards is not practical as they would then impede movement for wheelchair users or the visibility impaired."

Emailed response to complainant suggesting Thatcham Together Community Forum which is attended by representatives of Thames Valley Police.

Cost: £0.00 | **Time:** 0.00 hours

Incident reference INC-2019-07-0127

Incident: Broadway Toilets

Description of incident: Objection to the amount of money being spent on the toilets in the Broadway.

Location: Public Toilets, Broadway, Thatcham, RG19 3HX, United Kingdom

Cost: £0.00 | **Time:** 0.00 hours

Category: Council Surgery

Actions

Description of action: Refer to Broadway Toilets Working Party - information noted for future reference

Cost: £0.00 | **Time:** 0.00 hours

Incident reference INC-2019-07-0125

Incident: Parking Issues / Fylingdales

Description of incident: Council Surgery 6 July 2019 – MC

Cars Parking on pavements in Fylingdales - mainly weekends and evenings.

Location: Fylingdales, Thatcham, RG19 3LB, United Kingdom

Cost: £0.00 | **Time:** 0.00 hours

Category: WBC Referrals

Actions

Description of action: Passed by email to District Ward Councillor Nassar

Kessell **Cost:** £0.00 | **Time:** 0.00 hours

Incident reference INC-2019-07-0124

Incident: Green Compost Bin

Description of incident: Council Surgery 6 July 2019 - MC

Green bin not being put back where it was left.

Green bin 6 monthly charge needs to be more flexible e.g. can people April to September. Compostable wrappings around e.g. National Trust cannot be put in green bin.

Location: Fylingdales, Thatcham, RG19 3LB, United Kingdom

Cost: £0.00 | **Time:** 0.00 hours

Category: Waste Services

Actions

Description of action: Passed by email to Cllr Nassar Kessell (District Ward Councillor)

Cost: £0.00 | **Time:** 0.00 hours

Incident reference INC-2019-07-0123

Incident: Bus Shelter / Broadway

Description of incident: Council Surgery 6/7/19 KW
Need sides on bus shelters - particularly Reading bound side. Wind and rain hits waiting passengers.

Location: Adshel Bus Shelter, Broadway, Thatcham, RG19 3HP, United Kingdom

Cost: £0.00 | **Time:** 0.00 hours

Category: Council Surgery

Actions

Description of action: Numerous requests have been made to Adshel (owners of Bus Shelter)
- no action. LA phoned complainant to discuss and update.

Cost: £0.00 | **Time:** 0.00 hours

Incident reference INC-2019-07-0118

Incident: Traffic Rat Run / Hartmead Road

Description of incident: Council Surgery 6/7/19 KW
Heavy traffic rat running via Hartmead Road and Victor Road to London Road and via Coombe Court to Chapel Street.
School exit times and evenings in particular.

Location: Hartmead Road / Victor Road, Thatcham, RG19 4LR, United Kingdom

Cost: £0.00 | **Time:** 0.00 hours

Category: Speeding

Actions

Description of action: Resident requested junction lines painted on road to stop cars cutting corners and speeding. Reported to WBC Ref. 174135.
Response from WBC 'Hartmead/Victor Road junction is an estate road that has always been uncontrolled, in line with good practice for such a location. We have no grounds to do any works in this area. The conditions described are no better, or worse, than in the vicinity of any local school. You might like to tell your caller to contact us directly or their local Councillor.'
Emailed complainant with this information.

Cost: £0.00 | **Time:** 0.00 hours

Incident reference INC-2019-07-0117

Incident: Poor Parking / Coombe Court

Description of incident: Council Surgery 6/7/19 MC

Parking in the road where there are 'No Parking' signs, which residents have paid for. Have the Traffic Wardens been cut back? They have not been seen since February.

Location: Coombe Court, Thatcham, RG19 4JR, United Kingdom

Cost: £0.00 **Time:** 0.00 hours

Category: Council Surgery

Actions

Description of action: Taken up by District Councillor Owen Jeffery.

Cost: £0.00 **Time:** 0.00 hours

Incident reference INC-2019-07-0116

Incident: Sainsbury Lorries / Coombe Court

Description of incident: Large Lorries delivering to Sainsbury's

Local. Deliveries at all hours.

Biggest issue is the largest lorries blocking the road and footpath. Residents were told there would be no large lorries.

Location: Sainsbury Local, Coombe Court, Thatcham, RG19 4JR, United Kingdom

Cost: £0.00 **Time:** 0.00 hours

Category: Council Surgery

Actions

Description of action: Council Surgery 6/7/19 MC

Councillor Owen Jeffery has taken this up.

Residents presented to Planning & Highways Committee 3rd September. Issue reported to WBC as breach of planning condition.

Cost: £0.00 **Time:** 0.00 hours

Incident reference INC-2019-07-0115

Incident: Boundary Fence / Richmond Avenue

Description of incident: Council Surgery 6/7/19 MC
Fencing behind property falling down. Borders with WBC amenity space. KW passed to Councillor Jeff Brooks to take this up.

Location: Richmond Avenue, Thatcham, RG19 3UG, United Kingdom

Cost: £0.00 **Time:** 0.00 hours

Category: WBC Referrals

Actions

Description of action: Passed to District Councillor JB

Cost: £0.00 **Time:** 0.00 hours

Incident reference INC-2019-07-0114