

# **Council Surgery Report Saturday 1st June 2019**

**Councillor Lee Dillon (District)  
Councillor Mark Lillycrop (Town)**



**THATCHAM  
TOWN COUNCIL**

Report shows items that have been **reported via** Council surgery.

## Incidents opened on or after 1st June 2019

### Incident: Overflowing Bin - Thackeray Lane

**Description of incident:** Overflowing litter bin at Scout Hut - Also overgrown tree needs lopping

**Status:** Opened | **Opened on:** 17th June 2019 | **Deadline:** 1st July 2019

**Location:** Scout Hut, Thackeray Lane, Thatcham, RG19 3PE, United Kingdom

**Cost:** £0.00 | **Time:** 0.00 hours

**Category:** WBC Referrals

#### Actions

**Description of action:** Bin has since been emptied.

Need to visit site to see which tree it is as insufficient information given.

**Status:** Opened | **Deadline:** 1st July 2019

**Cost:** £0.00 | **Time:** 0.00 hours

**Incident reference** INC-2019-06-0098

### Incident: Poor Parking - Northfield Road/The Firs

**Description of incident:** Traffic parking up to the traffic lights and around The Firs.

**Status:** Opened | **Opened on:** 17th June 2019 | **Deadline:** 1st July 2019

**Location:** Northfield Road, Thatcham, RG18 3EX, United Kingdom

**Cost:** £0.00 | **Time:** 0.00 hours

**Category:** WBC Referrals

#### Actions

**Description of action:** Response from WBC - "I'll ask the CEOs to pay attention to this road as much as possible, but please kindly bear in mind we are understaffed as a department at the moment"

**Status:** Opened | **Deadline:** 1st July 2019

**Cost:** £0.00 | **Time:** 0.00 hours

**Description of action:** Reported to WBC on Report a Problem Ref 173301

**Status:** Opened | **Deadline:** 1st July 2019

**Cost:** £0.00 | **Time:** 0.00 hours

**Incident reference** INC-2019-06-0097

## Incident: Overgrown bushes - The Moors

**Description of incident:** High, overgrown hedges by speed camera on The Moors.

**Status:** Opened | **Opened on:** 17th June 2019 | **Deadline:** 1st July 2019

**Location:**By Speed Camera, The Moors, Thatcham, RG19 4WL, United Kingdom

**Cost:**£0.00 | **Time:**0.00 hours

**Category:**WBC Referrals

### Actions

**Description of action:** Reported to WBC on Report a Problem Ref: 173300

**Status:** Opened | **Deadline:** 1st July 2019

**Cost:**£0.00 | **Time:**0.00 hours

**Incident reference** INC-2019-06-0096

## Incident: Overgrown Pathway - Kennet Leisure Centre

**Description of incident:** Pathway into Kennet Leisure Centre and School is overgrown with trees/bushes. Access Difficult.

**Status:** Opened | **Opened on:** 17th June 2019 | **Deadline:** 1st July 2019

**Location:**Kennet Leisure Centre & School, Stoney Lane, Thatcham, RG19 4LL, United Kingdom

**Cost:**£0.00 | **Time:**0.00 hours

**Category:**WBC Referrals

### Actions

**Description of action:** Reported to WBC on Report a Problem. Their reference 173299.

**Status:** Opened | **Deadline:** 1st July 2019

**Cost:**£0.00 | **Time:**0.00 hours

**Incident reference** INC-2019-06-0095

## Incident: Wheelie Bins obstructing footway

**Description of incident:** Domestic wheelie bins left permanently on pavement outside betting shop on High Street. Reported by email to WBC

**Status:** In progress | **Opened on:** 13th June 2019 | **Deadline:** 27th June 2019

**Location:**O/S Megabet, 8 High Street, Thatcham, RG19 3JD, United Kingdom

**Cost:**£0.00 | **Time:**0.00 hours

**Category:**Waste Services

## Actions

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**Description of action:** Reported to WBC by email

**Status:** Closed | **Closed on:** 13th June 2019 | **Deadline:** 27th June 2019

**Cost:**£0.00 | **Time:**0.00 hours

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**Description of action:** WBC have written to residents about this.

**Status:** Opened | **Deadline:** 27th June 2019

**Cost:**£0.00 | **Time:**0.00 hours

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**Incident reference** INC-2019-06-0094

## Incident: Caravan by old American Golf shop - A4 Bath Road

**Description of incident:** Caravan moved onto car park of old Golf shop. Untidy.

**Status:** In progress | **Opened on:** 13th June 2019 | **Deadline:** 27th June 2019

**Location:**Old American Golf Shop, Bath Road, Thatcham, RG18 3SX, United Kingdom

**Cost:**£0.00 | **Time:**0.00 hours

**Category:**Anti-social Behaviour

## Actions

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**Description of action:** Telephoned complainant to explain that it's a private property and the Landlords are aware of caravan. Complainant satisfied with this.

**Status:** Closed | **Closed on:** 13th June 2019 | **Deadline:** 27th June 2019

**Cost:**£0.00 | **Time:**0.00 hours

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**Incident reference** INC-2019-06-0093

## Incident: Green Recycling Boxes - Cochrane Close

**Description of incident:** Complainant has request new recycling boxes from WBC but not received them.

**Status:** In progress | **Opened on:** 13th June 2019 | **Deadline:** 27th June 2019

**Location:**Cochrane Close, Thatcham, RG19 4QX, United Kingdom

**Cost:**£0.00 | **Time:**0.00 hours

**Category:**Waste Services

## Actions

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**Description of action:** Contacted complainant to check if he had received new boxes yet.

**Status:** Closed | **Closed on:** 13th June 2019 | **Deadline:** 27th June 2019  
**Cost:**£0.00 | **Time:**0.00 hours

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**Incident reference** INC-2019-06-0092

## **Incident: Highway Condition - Cochrane Close**

**Description of incident:** Temporary highway surface has rotted (not damaged) and dangerous. Reported to WBC Ref 173208.

**Status:** Opened | **Opened on:** 13th June 2019 | **Deadline:** 27th June 2019

**Location:**Cochrane Close, Thatcham, RG19 4QX, United Kingdom

**Cost:**£0.00 | **Time:**0.00 hours

**Category:**WBC Referrals

### **Actions**

**Description of action:** Referred to WBC ref 173208. Informed complainant of action.

WBC Response: The next routine Monthly Safety inspection of this section of Station Road, Thatcham, is scheduled to be completed next week and any actionable defects found at this location will be repaired.

**Status:** Opened | **Deadline:** 27th June 2019

**Cost:**£0.00 | **Time:**0.00 hours

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**Incident reference** INC-2019-06-0091

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